RWU Mobile Application Management (MAM) FAQ
9/13/17

What is mobile application management (MAM)?

Mobile application management (MAM) is a term that refers to software and services used to secure mobile apps used in business and organizational settings on both company-provided and "bring your

What will the registration process be?

If you haven't already downloaded the Microsoft Authenticator App (iOS) or Intune Company Portal (Android), you will be prompted to do so. (RWU Information Technology Department highly recommends that you download the appropriate app <u>before</u> beginning the registration process.) Once the app is installed, the MAM registration process will prompt you to create a pin for your account. Once complete, you will use that pin to access your RWU applications going forward.

Is the PIN secure?

The PIN serves only to allow you to access your RWU data in the apps. IT staff do not have access to these PINs.

What if I forget my PIN or want to change it?

Click on the "Forgot your PIN?" link when prompted to enter your PIN. You will need to sign in to your houINses46 (Tj0.4